## A - Capacity Building Part

## **TRAINING DAY 1**

TIBAI's experts will conduct capacity building part for covering TIBAI's business agility perspectives:

- → Agile Leadership:
- What is agile leadership?
- Why is it so important right now?
- Leadership styles
- Characteristics of agile leadership
- Success agile leadership stories
- → Agile Finance:
- What is agile finance?
- How is agile finance different?
- Correlating agile finance with the business agility model
- Agile finance enablers, attributes, pillars and ratios.

Agile Case Study

## **TRAINING DAY 2**

TIBAI's experts will conduct capacity building part for covering TIBAI's business agility perspectives:

- → Agile Service:
- Business agility key concepts
- Position services within the business agility puzzle
- Understand service agility big picture
- Ability to apply Agile Manifesto outside technology domain

- Agile services attributes and enablers
- Understand importance of Voice of the Customer (VOC) and why it's considered as a key enabler of agile service Agile Case Study → Agile Supply Chain:
- Understand the roles of supply chain managers in an agile context
- Identify the characteristics of agile supply chains
- Distinguishing between agile supply chain and lean supply chain
- Describe and design an agile supply chain

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## TRAINING DAY 3

TIBAI's experts will conduct capacity building part for covering TIBAI's business agility perspectives:

- → Agile Processes:
- Why agile processes are imperative?
- Traditional processes versus agile processes
- Agile processes development & design phases
- Agile processes best practices
- Shifting into agile process-centric organization Agile Case Study
- → Agile Technology:
- What is agile technology?
- Become familiar with emerging tech trends
- Legacy Systems versus agile systems
- Position technology within the business agility puzzle
- Agile technology foundation
- Importance of Data Analytics and maturity levels to enhance decision-making
- Understand relationships and key differences between BPM, BPMS and RPA

• Become familiar with digital transformation (DT) and how it supports business transformation through technology agility